

CB-Baker

Generic Product Ordering Terms & Conditions

Ordering

When placing your order, it is the client's responsibility to ensure that all order details are correct before payment is made, including:

- Product selected
- Colour
- Size
- Design or file (where applicable)
- Quantity

CB-Baker will not be held responsible for any errors resulting from incorrect information or selections made by the client.

Collection & Responsibility

Once your order has been collected from CB-Baker, responsibility for the products transfers to the client.

CB-Baker cannot be held responsible for:

- Breakages or damage caused by third-party courier companies, Uber drivers, or delivery services.
- Damage that occurs after the products have been collected.
- Incorrect colours, sizes, wording, designs, or products that were approved or selected by the client.

Pricing

- Prices are charged per item unless otherwise stated.
- Any additional features, add-ons, customisation, or upgrades may incur additional charges.
- Prices are subject to change without prior notice.

Lead Times

Generic products are generally available:

- The same day (subject to stock availability), or
- The following working day.

Please note:

- Sundays and Public Holidays are not included in lead times.
- Saturday collections must take place before **11:30 am**.

Delivery & Courier

CB-Baker can arrange delivery at an additional charge.

Please note:

- We are not responsible for any loss, delay, or breakage caused by third-party courier companies, Uber drivers, or other delivery services.
- Clients are welcome to arrange their own courier.
- A packaging and boxing fee may apply for client-arranged couriers.
- Courier collection details must be provided in advance. Failure to do so may result in delays.

Acceptance

By placing an order with CB-Baker, you confirm that you have read, understood, and accepted these Terms & Conditions.